

single source

solutions

committed

accountable

expertise





## Value Graphics... Your Printing Solutions Partner

Along with our proven products and services, a commitment exists throughout our organization to *anticipate the needs* of our customers and be prepared to provide an *infinite* number of solutions to help our clients reach their full potential.

We create and continuously improve an environment that attracts and retains quality customers, quality employees and quality suppliers. This ensures a long term relationship that mutually rewards all partners.

Dependability, Stability, Efficiency and Value are not just words; they are the cornerstones of Value Graphics' commitment to you.

*What makes us different?*

At Value Graphics we believe that it is our job to make your job easier. You must have confidence that your needs are being taken care of, from start to finish.

We are a multi-faceted service organization. Each and every customer is important and receives dedicated account and customer service representation to oversee every detail. Together with our internal team of specialists, we work with you to ensure you receive the highest quality product and standard of service.

*What are our qualifications?*

Value Graphics is Canada's largest provider of corporate stationery. Our clients include Canadian and multi-national corporations in the banking, insurance, manufacturing and service sectors, including numerous Fortune 500 firms.

With over 50 years of continuous operation, as part of the Taylor Corporation (nearly 100 facilities and over 15,000 employees worldwide), Value Graphics is known as being the industries leader in conventional and e-procurement graphic solutions.

With our reputation for outstanding service and value added features, we have expanded our products to include fulfillment, forms, labels, envelopes, finishing and full colour services.

## ... Value added services offered to our partners.

- ODT (Online Data Transfer) can provide customized order forms that enable web based ordering, previewing and payment options.
- Our versatile Technology Team will provide leading edge solutions in order to develop streamlined ordering processes designed around your own corporate identity.
  - Dedicated account manager and customer service personnel, supported by toll free phone and fax as well 24/7 electronic ordering.
  - Customized reporting to fit your needs, including efficiency, usage, inventory and summary billing.
  - Multiple locations across North America and around the world provide consistency throughout the process, as well as more cost effective delivery routes.
  - Turn around is usually 3 to 4 days with rush delivery available. Value Graphics will ship using our or your preferred carrier, and provides complete on-line order tracking.
- We offer enhancements such as Thermography, Foil Stamping, Blind Embossing and Die Cutting.
- Quality control procedures are in place throughout the process to trigger corrective and preventative action as required.

